

Chapter Three

Caseload Management and Outreach

Overview

Policy

The State agency will annually determine the number of individuals who meet the Program eligibility requirements that may be served by the Arizona Senior Food Program.

In this Chapter

This chapter is divided into two sections which detail caseload management and outreach.

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Section A

Caseload Determination

Caseload Determination

Determination of the annual Arizona Senior Food Program caseload will be based on the funds available, the number of potentially eligible seniors with the areas to be served and the geographic areas which will be programmed for services.

Geographic Areas Served

The intent of the legislative appropriation for the Arizona Senior Food Program is to provide commodity foods to low-income seniors who are unable to receive federal Commodity Supplemental Food Program (CSFP) services due to a lack of available caseload within that program. Arizona Senior Food Program services are also targeted to those rural areas of the State which do currently receive CSFP services.

Coordination with Commodity Supplemental Food Program

The State agency will coordinate caseload assignments for both the Commodity Supplemental Food Program and the Arizona Senior Food Program to insure that the maximum number of eligible seniors receive services.

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Section B

Outreach

Procedure

Agencies contracted to provide Arizona Senior Food Program services will develop outreach plan

Objectives of Outreach

The objective of the Arizona Senior Food Program outreach efforts are:

- To inform eligible seniors of the availability of the Arizona Senior Food Program including eligibility criteria for participation and the location of services.
 - To target outreach to those agencies and facilities that provide other services to low-income seniors.
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Section B

Outreach (Continued)

Program Emphasis Emphasis will be placed on reaching low-income potential participants who are:

- Senior center participants
 - Recipients of TANF or Food Stamps
 - Enrolled in the Arizona Health Care Cost Containment System (AHCCCS)
 - Minority populations
 - Rural populations
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